

In the event of problems related to the functioning of the API service provided in accordance with the PSD2, each third party provider (TPP) may use our backup mechanism offered under the PSD2. The backup mechanism allows access to account information and payment initiation using screen scraping. To obtain access, visit www.probanking.procreditbank.bg using port 444, completing the so-called Mutual TLS authentication. Please keep in mind that using screen scraping via the standard port (443) is prohibited. You are kindly advised that the backup mechanism is not meant for continuous use and thus its functionalities are limited as compared to those of the Bank's API service under the PSD2.

To be granted access to the backup mechanism via a browser, please follow the steps below:

1. Please state your wish to be granted access to the backup mechanism by sending us an e-mail at: psd2@procreditbank.bg. In your message, kindly provide information pertaining to your TPP licence: name, the national banking authority that issued your licence (the BNB or another authority), your registration number, the public key of your QWAC and the IP address you intend to use to communicate with us.
2. On receiving our confirmation of the active status of your registration, you may visit the following address: <https://probanking.procreditbank.bg:444> (expected message: SSL_ERROR_RX_CERTIFICATE_REQUIRED_ALERT error).
3. You have to import your QWAC to your browser as a client certificate. For instance, in Firefox this should take the following steps: 'Settings' > 'Privacy and Security' > 'Certificates' > 'Import'.
4. Kindly visit <https://probanking.procreditbank.bg:444> again once you have imported the certificate to your browser. If the browser displays a dialogue box requesting confirmation, please select your QWAC to access <https://probanking.procreditbank.bg:444> and then confirm.